

Registered Charity No. 2704224
Charity No. 1011461

Opening times have changed for 2010

Tel: 0121 455 7133

Fax: 0121 455 7616

Web: ladywoodfurnitureproject.org.uk

DO YOU NEED FURNITURE

Client name:

Delivery Address:

POSTCODE B.....

Who told you about us. Date referred:

You must supply a contact telephone No.....



To find us by car:

From Birmingham City Centre, follow A457 Dudley Road towards Smethwick via Sandpits, follow signs to City Hospital, which is, near us. Go straight on at large roundabout Springhill Island at junction with A4540 Ladywood Middleway and **take 3rd road on left Eyre Street, which is 300 yds before City Hospital.**

To find us by bus:

From Birmingham City Centre Nos. 82, 87 and 88 travel along Dudley Road. Ask to Leave Bus at Springhill / College Street / Eyre Street Bus stop. Eyre Street is ahead on left; we are situated at the end of this road. The No 8 travels along Ladywood Middleway Leave Bus at Health Centre and go along Cope Street

Our Address is: 48 EYRE STREET, Springhill, B18 7AA. Issue 1.2

ADVICE TO EVERYONE NEEDING FURNITURE

IF YOU or SOMEONE YOU KNOW
wants help getting
**Furniture from Ladywood Furniture
Project**

If you are looking for some help setting up home or you just need to get hold of some extra household items, we will try to help. We offer a selection of Clean, second-hand furniture, new electrical items and some New graded electrical items at low prices.

Our showroom is open

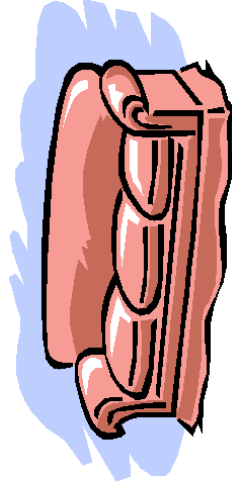
Monday to Friday between

9.30 –12.00 then 1.15pm- 3pm.

Last customer in at 2.45pm

Everything you buy that's too big to carry will be delivered **Free of Charge.**

Ladywood Furniture Project subsidise this service its not for Landlords.



On your first visit

This Charity helps needy people and families in Birmingham, you should show us that you are not working or on low income. You must have your own place before you shop here. We suggest that you bring along the following:

- Proof that you are currently receiving a **supplementary or statutory state benefit.** (Tax Credits, Retirement pension, Disability Pension) is fine.
- **Proof of your identity and proof of your address.** Your Driving License, Passport or National Insurance Card is fine.

If you live in rented accommodation, it will help us if you bring your **tenancy agreement** or a **utility bill** addressed to you at your address.

Having registered as a member, our staff will try to help you get the right items.

You can come as often as you want. We do limit how many of some items that you can buy. Beds etc, to give everyone a fair chance. If you don't see items during your visit, let our staff know and they will look out for them.

You cannot reserve furniture.

You **must pay cash** for the items that you choose, before they will be delivered.

Please note

If you ask for a "Free Delivery" we will offer you a delivery date. Usually in the next five days. If you accept this but you are not in on the agreed day. **YOU** will have to come here and pay a re-delivery **charge of £20** before we will give you another delivery date or you have 7 days to arrange to collect from us. After 7 days we will sell the items and give you a credit less the wasted journey delivery cost.

If the items are too big to carry and you live at an address covered by Birmingham City Council, we will offer you a **"Free Delivery"**. If you don't we can still arrange to deliver the items that you buy but we will make a charge of between £5.00 and £20.00 per delivery.

